FAST GLASS PROCESSING LTD

ALUNA

OPERATIONS & MAINTENANCE MANUAL

HOMEOWNER INSTRUCTIONS FOR SLIDE DOOR USAGE

OPERATION

For information on the operation of our ALUNA Sliding Door system, please refer to our website and YouTube channel.

MAINTENANCE

The following maintenance should be carried out in keeping with the table below.

Clean all of the moving parts of the hardware and all the fastening mechanisms. Use neutral soapy water with a soft cloth only.

The accumulation of contaminants on the components, combining with water, can degrade the surface finish and therefore parts may need cleaning more frequently as soon as any sign of contaminant build up is observed.

Aggressive vapours in the environment (e.g., formic or acetic acid, ammonia, amine or ammonia compounds, aldehyde, phenol, tannic acid, etc.) in combination with condensation can cause corrosion of the mechanisms. When there are these aggressive vapours, it is necessary to provide sufficient ventilation to prevent this and wipe down components in condensation is observed.

Check that the force for turning the handle is suitable, the sash lowers without any obstructions and smoothly until fully locked (only check this in the locked position) and that the sashes slide without excessive force.

If any of these are an issue, firstly check for obvious obstruction around the door and on the track (see below for track maintenance, which should be carried out if the aforementioned issues are observed) and, ensuring the track is protected, lubricate the carriages and locking points with a degreasing spray.

If lubricant does get on the track, it is important it is cleaned in-keeping with the below track maintenance method immediately.

SLIDING DOOR LOCKING HANDLE

Handles should be cleaned with a soft, dry clean cloth in-keeping with the table below.

The accumulation of contaminants on the components, combining with water, can degrade the surface finish and therefore parts may need cleaning more frequently as soon as any sign of contaminant build up is observed.

Aggressive vapours in the environment (e.g., formic or acetic acid, ammonia, amine, or ammonia compounds, aldehyde, phenol, tannic acid, etc.) in combination with low condensation can cause rapid corrosion of the mechanisms. When there are these aggressive vapours, it is necessary to provide sufficient entilation to prevent this and wipe down components if condensation build up is observed.

PULL HANDLES

Surfaces must be cleaned with a soft damp cloth to remove any dust or grime in keeping with the table below. Ensure a suitable cloth is used that does not scratch the surface. Take care not to scratch the surface during use.

TRACK

To clean the track, use a clean cloth and a household vacuum cleaner with a narrow attachment to collect any debris, dust or grit within the track and wipe with a clean, dry, non-abrasive cloth. This needs to be checked frequently to ensure the doors are not operated when the track has debris, dust or grit within/on it.

ALUNA SLIDER

WARRANTY INFORMATION

Profiles painted to marine-grade as standard using 60-80 microns of paint using a Qualicoat-approved paint process.

Product	Mechanical Warranty	Finish Warranty (Non Marine Environment)	Finish Warranty (Marine Environment)	Cleaning / Maintenance
Sliding Door Mechanisms	1 Year	240 Hours Salt Spray		*SPRING & AUTUMN
ALUNA Sliding Door Profile		10 Years	5 Years	3 Months all year round
ALUNA Sliding Door Hardware	5 Years	5 Years	2 Years	3 Months all year round

'Marine environment' is classed as anything within 2 miles of the sea.

FOR SERVICE ISSUES CONTACT DOOR INSTALLER

*Spring and Autumn cleaning frequencies must not exceed 6 month intervals.